



Terms and conditions

Adventure Menu RETAIL partner - EU

Ordering process

Placing the order

- Orders are made by sending official **Order sheet** to email: b2b@adventure-menu.com
- Must be filled out: **numbers of pcs/boxes, correct addresses, correct contact information**
- Final price is calculated automatically

Standard lead time

- For orders up to 2 pallets (approx. 2400-3000 meals), lead time: 3 working days
- For larger orders, lead time is calculated individually

MOQs

- For regular orders, **ordering by boxes** is requested (amount of products in box can be found in the Order sheet)
- Ordering by pieces only for first „testing“order

Shipping

- Shipping within European countries
- Order of the transport is usually made by ADM; customer can order his own transport if needed
- For shipping to other countries, please send request for calculation to: b2b@adventure-menu.com
- Parcel shipments are provided by GLS (2-5 days, according to destination)
- Pallet shipments are provided by Schenker

Shipping cost

- According to current **Shipping Pricelist**
- **FREE SHIPPING** according to **Shipping Pricelist**

Payment conditions

- Prepayment for 1st, 2nd and 3rd order
- For next orders, **14-days net**
- For pallet orders, 50% prepayment + 50% 14 days net

Discounts

- **Prepayment discount: 3%** - ask for this discount in the order email, and we will decrease the amount in the Proforma Invoice (doesn't apply for 1st 3 orders)
- **Pallet-order discount: 10%** - orders from 1200pcs of meals (mixed)

Prices

- Prices according to current pricelist (**Pricelist w.LIGHT_Wholesale_YYYY.xlsx**)

Marketing support / listing information

- Listing information – Product Sheet:
<https://drive.google.com/file/d/1f0Uh0ToT-Bv-5XB4yAfszFRaBO-jkauZ/view?usp=sharing>
- Product Photos (for ecommerce):
<https://drive.google.com/drive/folders/0B4YfAupBNCWKeWQzVHZkZ1Zzb28?usp=sharing>
- Marketing photos (for social media, etc.):
https://drive.google.com/drive/folders/14ZjeyC3PRBMQpFQeLF3itf_eUtzeFkH0?usp=sharing
- Catalogues in PDF:
<https://drive.google.com/drive/folders/10OGGPM6spDb-StUO5oCbGFyw3SLk0S-f?usp=sharing>